



## TERMS AND CONDITIONS

### DEPOSIT & PAYMENT TERMS

To confirm your place on an MT&T Tour, a deposit payment of **AUD 300** (or nearest equivalent in nominated currency) per person is required at time of booking. This deposit represents a fee payable to us for services that are associated with your booking and any consultations that we may provide to you on travel arrangements. This deposit is non-refundable other than if Montessori Tours and Travel cancels the tour for reasons other than those outside of our control.

If we do not receive the final payment by the due date as indicated on the Itinerary that booking may be cancelled with loss of any payments made to that date.

If making a booking after final payment date, full payment for the tour will be required at the time of booking.

### TOUR PRICES

Tour prices stated on marketing documents are based on exchange rates at the time of finalization of costs.

Prices may be subject to change should currency exchange rates vary considerably, fuel prices rise, hotel rates increase, etc. up until the date of departure. Should there be a considerable price variation, each person will be notified as soon as possible. Individuals will have the option of accepting the price change or withdrawing from the tour in which case all monies received will be refunded less **AUD 200** (or nearest equivalent in nominated currency). Single room, double room and triple room prices are listed **where applicable**. It is not possible to offer all accommodation types on every tour.

### CANCELLATION POLICY

If a booking is cancelled the following charges per person apply:-

1. 21 days or less prior to tour start date - 100% of the cost of the tour
2. 21 – 49 days prior to tour start date – 50% of the cost of the tour
3. Over 49 days prior to tour start date – loss of deposit paid

If the balance of the total booking cost is not made by the due date, the booking may be terminated and the deposit forfeited. Bookings are fully transferable to other persons 30 days or more prior to tour start date. Montessori Tours and Travel reserves the right to decline the booking or terminate the holiday of any traveller.

All cancellations must be in writing and sent to: [montessoritoursandtravel@gmail.com](mailto:montessoritoursandtravel@gmail.com)

Should a person leave the tour for any reason after the tour has begun there will be no refund.

There will be no refund for any hotel bookings, transport, sightseeing, meals or activities not utilized.

Montessori Tours and Travel reserves the right to cancel a tour for any reason. This may include failing to reach the required minimum number of paying travellers for the tour. Other reasons include any event which Montessori Tours and Travel or its suppliers could not foresee or avoid. For example, advice against travel from the Australian Department of Foreign Affairs and Trade, war, threat of war, fires, natural disasters, nuclear disasters, civil strife, strikes, disputes, health risks, unusual and dangerous weather conditions, etc. Before commencing on any tour, it is the responsibility of each person to be familiar with and seriously consider the travel advice provided by appropriate governing bodies, as well as that of your country of residency. You may also check the World Health Organization (<http://www.who.int/en/>) for recommendations. Montessori Tours and Travel will make every effort to ensure each person is notified within a reasonable time of any cancellation of a tour. If full payment for a tour has been paid at the time of the cancellation of a tour, Montessori Tours and Travel will credit or refund monies paid excluding an administration fee (AUD 500).

### INCLUSIONS AND EXCLUSIONS

Tour price includes all inclusions as per the current marketing document. Tour price does **not** include flights (unless stated in the Itinerary), Visa fees, personal insurance, telephone calls, items of a personal nature, personal services not specified as being included in tour price on the current marketing document, any costs incurred en-route to the starting point of the tour and from the end point of the tour, tips and gratuities for Tour Guide/s and Tour Driver/s and other items as stated in the Itinerary. (Recommended tip is a minimum of AUD 5 per person per day)



### **ITINERARY & CHANGES**

Montessori Tours and Travel tours are conducted in English with local guides and local drivers.

All tours are adults only. The itinerary of any Montessori Tours and Travel tour will always be a work in progress and what is done on some days may be different to what is stated on the marketing documents. Every effort will be made to ensure the tour proceeds as per the itinerary whilst maintaining the integrity of the tour. Should changes to the itinerary need to be made the understanding and cooperation from each person will be appreciated. Notification of any changes will be given as soon as possible in the most efficient means available.

If a traveller wishes to visit places that are not included in the itinerary of the tour, this may be done, however, it will be at own cost. Tour costs or any part thereof, will not be refunded. It is the responsibility of each traveller to ensure directions from the Tour Guide are followed and that each traveller is at the right place at the right time.

### **TRAVEL INSURANCE**

**It is compulsory for each traveller to obtain *comprehensive* travel insurance, including:**

- Overseas medical expenses
- 24-hour assistance
- Emergency medical transport & repatriation
- Remote area evacuation
- Cancellation and interruption of travel
- Theft or delay of baggage or personal items
- Kidnap or hijack
- Accidental death, permanent dismemberment and repatriation of remains and
- Personal liability as a minimum.

**You need to provide proof of insurance before the tour commences.** Your travel insurance must cover accidents, illness and death, medical expenses including any that are related to any pre-existing medical conditions, injury, emergency repatriation and personal liability.

Also consider cancellation, loss of luggage and personal items, Covid-19 (or similar) and curtailment. Please seek advice in accordance with your needs.

### **PASSPORT AND VISA**

It is the responsibility of each person to ensure that they **always** carry the necessary travel documentation for the tour and that they are compliant with current government and transportation companies' regulations. This includes a valid passport and any necessary visas. Your passport must be valid for 6 months beyond the date of the end of the tour.

### **PRICES**

Every effort will be made to retain the tour price as stated on the current marketing documents. Montessori Tours and Travel has the right to adjust any prices at any time, depending on the fluctuation of currency conversions, fuel prices and other operating costs that determine prices.

### **PHOTOS**

Each traveller agrees that Montessori Tours and Travel may use any images or videos taken of them during the trip for publicity and promotional purposes and that no compensation will be given.

### **RESPONSIBILITY**

Montessori Tours and Travel assumes no responsibility for any loss, accident, injury, delay, damage or irregularity that might be caused to any person or property regardless of how it is caused or arises before the start of any tour, during or after any tour. Montessori Tours and Travel provide a service with due care and skill. Montessori Tours and Travel is not responsible for the acts and omissions of others for any loss, damage, death, injury or expense which may result from the actions or omissions of other people. It is the responsibility of each traveller to ensure that all visa and passport requirements are current and correct for the country/countries visited in the chosen tour. It is the responsibility of each traveller to ensure that they have adequate medication and other personal needs for the duration of the tour as well as a moderate level of physical fitness and mobility.



**RESPONSIBILITY (Continued)**

Every tour itinerary specifies a level of physical fitness required. Anyone suffering from illness or disability or undergoing treatment for a medical condition must declare the true nature of that condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute a breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeited. We regret that we cannot provide individual assistance to a tour member for walking, climbing stairs, dining, getting on and off motor coaches and other transportation vehicles, other personal needs, etc.

Travelers who need such assistance must be accompanied by a qualified companion.

**LIABILITY DISCLAIMER**

The Montessori Tours and Travel website, marketing brochures, social media postings and emails marketing tours may include some inaccuracies and typographical errors. Changes to the information about any tour may be periodically made. The content of all Montessori Tours and Travel information sites as listed above is not guaranteed to be complete, accurate or available and may be changed at any time. At no time shall Montessori Tours and Travel be liable for any damages arising out of or in any way connected with information, products and services as those listed above.

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